

Race Course



Reigate & Banstead
BOROUGH COUNCIL
Banstead | Horley | Redhill | Reigate

B2221

Epsom Lane North

Burgh Heath

Reigate Road

LOCAL COMMUNITY ACTION PLAN

Shelvers Way

A217

B290

TADWORTH VILLAGE

Tadworth

October 2009

B2220

B290

road

road

Mill Road

A217



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Local Community Action Plan for Tadworth

Welcome to the Local Community Action Plan (LCAP) for the Tadworth area. This Plan is part of a project aimed at developing a better understanding of local residents' needs and priorities.

We actively work towards the achievement of sustainable and thriving communities for the people who live and work in the Borough, based on the principles of self-reliance, personal responsibility and freedom of choice.

This Plan has been developed by the Borough Council in conjunction with local residents and is intended to support these principles, giving residents an opportunity to influence decisions affecting their lives. We hope that we have included some issues in this Plan that you will recognise and that you will agree with the action recommended. However, this is a Plan that will be updated over time and we welcome your suggestions for change or improvements through the contact details below:

Community Liaison Team
Reigate and Banstead Borough Council
Town Hall, Castlefield Road, Reigate, Surrey RH2 0SH
E-mail: community.liaison@reigate-banstead.gov.uk
Tel: 01737 276000

This foreword provides some background to the plan and is followed by sections which present the key issues raised by the local community through our consultation, which are shown under the themes of the Borough's Community Plan.

The LCAP is a process led by your local Councillors, who are:

Borough Councillors:

Councillor Mrs Rachel Turner
Councillor Richard Bennett
Councillor Victor Broad

County Councillor:

SCC Councillor Michael Gosling

■ The Area

The Tadworth Village LCAP study area is defined by the A217 dual carriageway to the East, common and farmland to the South and West and the ward boundary to the North, following the divisions that appear most natural to local residents. Located in the North of the Borough of Reigate and Banstead, Tadworth is viewed as semi-urban by definition, but residents highly value its rural location and village feel and the areas of common land and the adjoining Downs.

Tadworth has good local facilities grouped in distinct local districts. A great deal of the village has grown up after the arrival of train travel. The train station is still central to the village with many residents commuting into London and employees arriving to work in the surrounding local businesses.

The area is well served, having a good selection of independent Shops, Restaurants and Pubs which are greatly valued by residents. Other services are also accessible locally including Schools, Churches, Banks and local Health Service providers and practitioners. The majority of these facilities are set out in four main areas: Shelve Hill, Cross Road, the High Street and along the Dorking Road.

The Children's Trust also plays a significant part in Village life providing volunteering and job opportunities as well as being a focus for fund raising initiatives.

■ **Some Facts and Figures**

Data about Tadworth is collected in a number of forms by different organisations, as it is viewed either as a large postal area, part of a borough council ward or part of an area that includes Preston. Depending on the approach the estimated figures show a population of between 5,127 and 6,500. It is estimated that the population has increased only slightly since the 2001 census to the 2006 mid-point. Figures suggest that Tadworth is one of only two wards that have one quarter of its population over 60 years of age.

More facts and figures, including a Census 2001 overview, can be found at Reigate and Banstead Borough Council's website, www.reigate-banstead.gov.uk

■ **How was the Plan Developed?**

Consultation has been carried out with local residents, community groups and businesses, such as local schools, youth groups, the residents association, traders and general resident feedback through questionnaires and interviews.

The consultation has simply asked what the local community feels are the best and worst things about living and working in the area, giving residents the opportunity to raise anything that they feel is an issue locally. This has then allowed a picture to be built up of the key issues, which have been explored by the Borough Council and other partner organisations, including Surrey County Council, to try and bring about actions that will address these issues.

The LCAP has been developed over a period of months and a range of consultation and research methods have been used, including:

- 1 to 1 interviews
- Community group consultations
- Door knocking
- Questionnaires
- Emailed consultation
- School and Youth workshops
- Business Breakfast
- Feedback sessions

■ What the Local Community Said

The Best Things

There has been a lot of positive feedback from residents about living in Tadworth. Below are some of the best things about the area that local residents have said in the LCAP consultation:

Location

"Links to London and coast make it an ideal spot to live"

"Near the train station for daddy"

"I have lived here 3 months it is a lovely place to live"

"Good environment for children"

"It has a sense of safety and security"

"Nice urban village atmosphere"

Amenities

"Shopping Parade with good helpful service"

"Very good medical centre"

"Facilities provided by the Borough Council"

"Range of local shops, schools, churches and there are many activities organised by a number of groups"

"You can shop locally all on the doorstep, the diversity of the offer"

Countryside

"Good environment for foxes and wildlife"

"Walking through the woods and heath"

"Sitting at the pond watching the wildlife and horses"

"Countryside close by for walking"

"The beautiful countryside and footpaths"

Community

"Friendly Community in my immediate area"

"The friendly people, neighbours and shopkeepers and organisations such as the Tadworth Art group"

"The friendly feelings of the residents to each other always ready for a chat, either in the shops or outside"

"Tadworth customers are very loyal and supportive"

Transport

"Good Transport Links"

"Train and bus services are good make shopping easy"

"Easy access to railway station and bus stops"

"Good train links to London and not far from channel ports"

"Proximity to train station & transport to London"

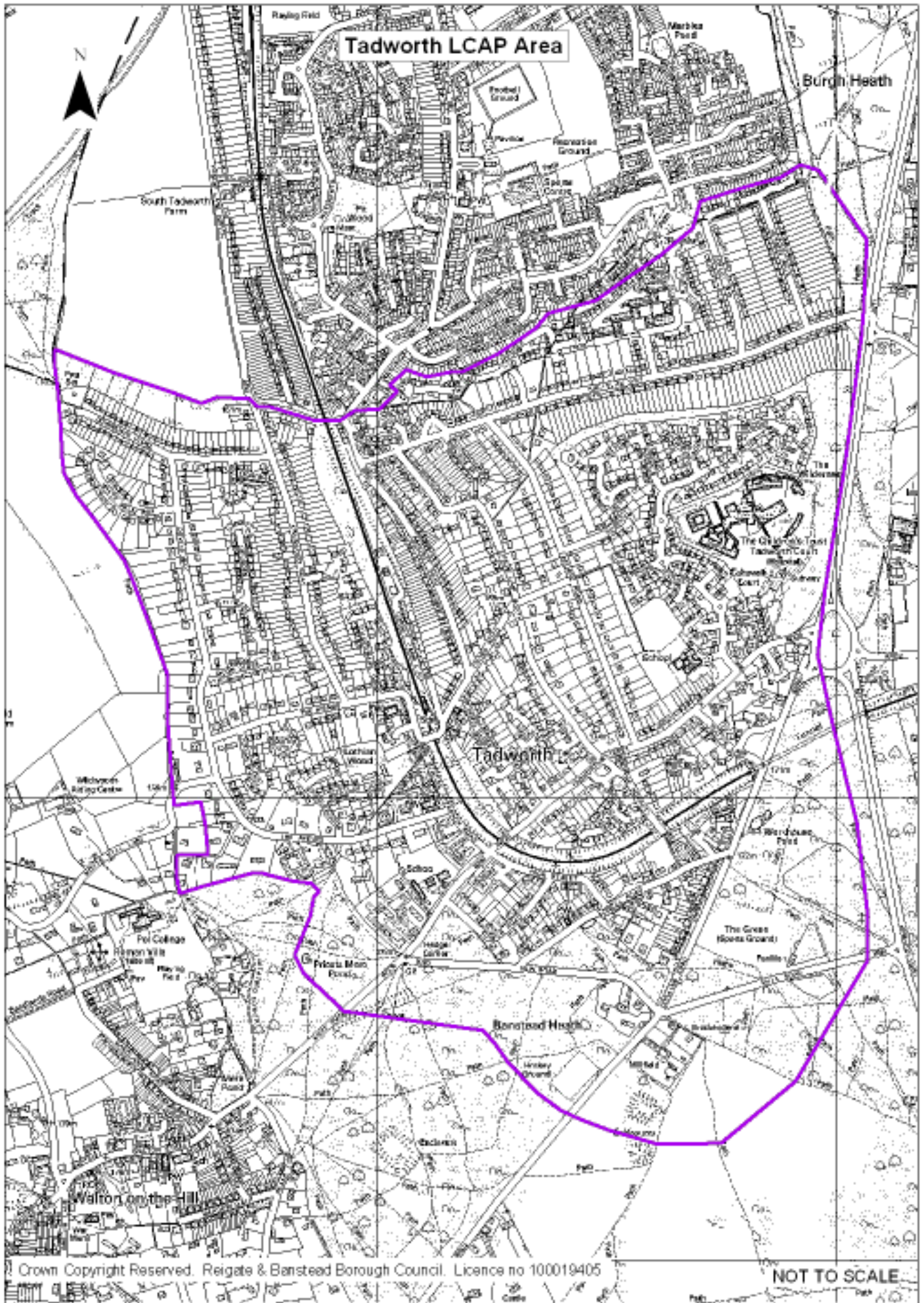
Most respondents like where they live and the people they live beside. They appreciate the location and the ease of access to local countryside and to the amenities provided by the South East area generally, many commenting on the availability of public transport. Respondents also valued the range and availability of services including schools or shops.

■ Room for Improvement

Whilst there was a lot of positive feedback, there were also plenty of local issues raised, which form the focus of this Plan. The following key issues were identified, which are each described:

- Roads and Pavement Conditions
- Safer Routes to School
- Parking
- Traffic
- Thriving Local Business
- Community Safety
- Village Appearance
- Development
- Local Environment
- Lack of facilities for Young People
- Public Transport
- Health Services
- Education.





VIBRANT COMMUNITIES

Road & Pavement Conditions

The condition of roads, pavements, paths and hedges was one of the main issues of concern for residents across the whole Local Community Action Plan area. People are conscious of the way their community looks and the need for maintenance of the local infrastructure.

People are concerned that potholes are a danger for drivers and cyclists and see the limited life of pothole repairs as frustrating.

Respondents also report that overhanging shrubbery obstructs pavements. Parents report that they have difficulty walking their children to school because of the condition of the footpaths and that network of paths is fragmented. This is reported as one of a range of disincentives to leaving the car at home.



■ Background

- The number and type of vehicles using a road usually impacts on the level and speed of road surface wear
- Shelveys Way, Shelveys Spur, Epsom Lane South, Cross Road and Tadorne Road have recurrent pothole problems and other areas report similar difficulties
- Tadworth Street is considered to have a poor road surface
- People are uncertain who is responsible for cutting back shrubbery in frontages
- Bushes and saplings overgrow the pavement from Network Rail land in Station Approach and High Street and bushes obstruct paths on the Heathcote Estate and are blocking sightlines on Dorking Road junction with New Road
- The surface of the alleyway by Barclays Bank is reported as poor
- Tree roots make the footpaths uneven leading down to the station in The Avenue and in Tower Road and other areas report similar difficulties
- A dropped kerb is missing from the pavement at the entrance to Russetts

■ Actions

- Work with SCC Highways Authority on priority repairs and resurfacing
- Investigate ownership of overhanging vegetation and discuss removal. Issue an enforcement notice if required

- Contact Network Rail about overgrowing bushes
- Working with SCC a dropped kerb is to be installed at the entrance to Russetts
- **Lead/Responsible Agency:**
 - Surrey County Council (SCC) Highways
 - Reigate & Banstead Borough Council
 - Network Rail
- **Resources:**
 - Surrey County Council - continued programme of works
- **Timescale:**
 - On-going programme of resurfacing, repair and maintenance
- **Outcome Measuring/Reporting:**
 - Information passed to SCC
- **Local Community : What you can do**
 - Report potholes and pavement repairs direct via SCC Website www.surreycc.gov.uk - do it online
 - Report overhanging vegetation to Network Rail National Helpline on 08457 11414
 - Maintain your trees and shrubs



The areas outside local schools are very busy and congested at peak arrival and departure times. Schools and parents work to try to reduce this problem, which people believe potentially raises safety concerns as well as being frustrating for other drivers and residents.

Tadworth's two schools are both situated off the B2220 Tadworth Street. Tadworth Primary with 390 children and Chinthurst, with approx. 250 children. Pupils are drawn from a wide area and many parents drive their children to school. Both schools encourage parents and children to use alternatives to car travel. Parents tend to support these short term initiatives, but in the longer term return to their cars.

Respondents also report that people dropping children off by car often park illegally or inconsiderately, blocking drives and roads. The number of cars parked close to the school also contributes to the difficulties experienced by pedestrians and cyclists.

■ Background

Tadworth Primary

- Has a school Travel Plan
- Takes part in Bike It which supports children cycling to school
- Has a staggered start time with Chinthurst School
- Reports conflicting requirement for morning parking between parents and medical centre users
- Parents to undertake pedestrian training
- Reports there are few safe pedestrian crossing places on Tadworth Street or Tadorne Road which is difficult because the pavement is not continuous in Tadworth Street
- There are no Cycle Ways in Tadorne Road or Tadworth Street
- Bikeability cycle training given every year

Chinthurst School

- No Travel Plan
- Parent parking major problem
- Large catchment area for pupils
- There are no cycle ways in Tadworth Street



- Has a staggered start time with Tadworth Primary School
- Runs a minibus service

■ **Actions**

Tadworth School

- New drop off & pick up parent parking area available
- Work with parents group to identify actions (suggested 30 mile an hour signs, school name signs on Tadworth Street). Walking Buses?
- Provide a school entrance from Tadworth Street for pedestrians and cyclists
- Provide covered cycle racks to help further increase children cycling to school

Chinthurst School

- Discuss safer routes to school initiative

■ **Lead/Responsible Agency:**

- Surrey County Council (SCC)
- Reigate & Banstead Borough Council
- Schools and parents
- Bike It

■ **Resources:**

- Funding required for adaptations and Highways adaptations by Tadworth School
- Officer time

■ **Timescale:**

- Short to medium term

■ **Outcome Measuring/Reporting:**

- Alterations completed
- Initial discussion to have taken place with Chinthurst School

■ **Local Community : What you can do**

- Cycle to School Bike It
- Walk your children to school when you can.
- Park considerately
- Car share



VIBRANT COMMUNITIES

Speeding, increased traffic flow and pedestrian safety

An increase in the type, volume and speed of traffic passing through the village is reported as a major issue. Residents, Businesses and Stakeholders are concerned about pedestrian safety, residents' ease of access to local shops and businesses and the damage and inconvenience that HGV's can create on local roads. There is also an understanding that businesses receive deliveries from suppliers, some of whom may use large vehicles. However central roads can become congested with buses, lorries and cars trying to navigate a way through congested streets.

Residents report that the problem frequently increases when traffic problems on major roads and motorways results in HGV's using the village roads as a cut through. To try and limit the volume and speed of traffic many Tadworth roads have traffic calming measures. Residents' feedback would suggest that some of those who live on these roads do not feel that they deliver the desired results, not slowing traffic and creating extra noise. Other areas of the village also report traffic noise as a significant factor.

■ Background

Areas of the village experience traffic flow in different ways at different times.

Heathcote (Tadworth Primary)

- Congestion
- High volumes of traffic at key times
- Concerns for pedestrian safety
- Verges damaged by large vehicles

Shelvers Way

- Noise from speed bumps
- High volume of traffic
- Traffic using Shelvers Way to U-turn back onto the A217
- Speeding traffic, larger vehicles not slowed by the speed tables
- Used as a rat run
- A217 noise



Dorking Road

- Motorbike noise particularly at weekends
- Pedestrian safety crossing the road to access the Heath
- Speeding traffic
- Accidents at junction of New Road - Dorking Road

Ashurst Road

- Speeding over speed bumps
- High volume of traffic
- HGV's use the road as a cut through
- Humps unpopular and reported not to work
- Noise from speed bumps

Tadworth Street

- Congestion of traffic entering the A217 roundabout
- Speeding
- HGV's travelling on a narrow and congested road
- Chinthurst School congestion from parents parking
- Used as a rat run
- Needs several safe crossing places for children
- Poor sightlines by the Hoppety

Cross Road

- Congestion around the parade with lorries unloading, Bus stops increase delays
- Pedestrian safety crossing to shops
- Traffic u-turning after shopping (mini roundabout at the start of Ashurst Road suggested)



Epsom Lane South

- Pedestrian Safety

Station Approach/Ave

- Pedestrian Safety crossing road mouth of The Avenue
- Parked cars and delivery lorries congest the roads and at times block the bus route
- Speeding traffic early and late

Tadorne Road

- Traffic rat run
- Needs a safe crossing place for children

Downs Way

- Traffic rat run
- Speeding traffic

■ **Actions**

- Police have been tracking speeds in Tadworth Street
- Look at current and potential future HGV restrictions on access roads for Tadworth
- Gain understanding of pedestrian routes and crossings to schools and in the Village Centre
- Investigation of speeds on the Dorking Road at weekends
- Once traffic speeds are mapped, traffic calming measures can be considered, particularly slow speeds in the Village Centre and by the schools
- Tadworth School Signs in Tadworth Street to advise drivers to slow
- Slip road onto the A217 from Tadworth Street to free up traffic flow - under development

- **Lead/Responsible Agency:**
 - Surrey Police
 - Surrey County Council (SCC)
 - Reigate & Banstead Borough Council

- **Resources:**
 - Officer time for initial investigation of speed issues
 - Potential spending on instigating actions

- **Timescale:**
 - Short term for investigation
 - Medium term for actions

- **Outcome Measuring/Reporting:**
 - Better understanding of the speeds on local roads
 - Speeds reduced on target roads

- **Local Community : What you can do**
 - Drive slowly in the Village
 - Find alternatives to using the car



Parking is a major concern for both residents and businesses. The increase in the number of cars per household allied with the increase in homes in the Village are seen as contributing to the problem. Residents also believe increased train travel from Tadworth Station has resulted in commuters parking for the whole day in the centre of the village.

People are particularly concerned about the impact congestion and lack of parking spaces will have on the local shops. Businesses report that their customers complain about the lack of available spaces and that vans and lorries parking at the kerb side block potential customers from seeing the shops. Some traders report falling customer numbers and see improved parking as a way of increasing trade.



Local schools appreciate that parents dropping children off at school creates problems. The schools stagger start times, promote safer routes to school and give the parents of new pupils help with dropping their children off, but the areas still become congested by illegal parking, particularly in the morning. This is a problem across the Borough which limits enforcement.

Parking restrictions designed to limit commuter parking result in parents dropping children at the Church of the Good Shepherd playgroups and Mother and Toddler groups receiving excess charge notices.

The parking area outside the Village Hall off the Dorking Road has been identified for closure by the Banstead Commons Conservators.

■ Main Areas

Shelvers Hill

- Businesses feel that the level of parking adversely affects trade. High-sided vehicles belonging to other traders block people's view of the shops. Some cars are parked all day before or after service. Traders would like some parking bays with 30 minute waiting. Residents live above the shops and have different needs for parking than traders.

Cross Road and surrounding area

- Respondents are concerned that commuters park all day outside the shops. Traders don't accept this happens because they monitor the spaces. The traders also work together to use the available staff parking behind the shops. For them the issues are around getting stock unloaded on a busy parade. Any decrease in parking spaces outside the shops would be detrimental and currently they believe that shoppers drive past if they can't see an easy parking place. Notwithstanding this, people travel from as far away as Epsom to use the range of traditional shops. People seem to be uncertain about the parking regulations and how long they can wait for.

Parking area in Corner Farm Close

- Neither Reigate and Banstead Borough Council nor Surrey County Council owns the car park land. There is discussion between Surrey County Council and the estate management who are considering making the road up to an adoptable standard. Until this happens SCC Highways would not adopt the road and the car park. Until this is resolved the further measures cannot be taken.
- People would like better signage to the car park but it is not RBBC or SCC land currently.

Parking in High Street

- This is described as being mainly commuters who then walk to the station. Commuters say that the increased level of parking is because rail fares have reduced and the frequency of trains has increased, increasing the number of commuters.

Parking outside Tadworth School

- Described as worse in September when parents are getting to grips with how to drop off their children. The school staggers starts to try and manage this. The Medical Centre has limited parking too and also has heavy use at the start of the day. There has been a suggestion that Legal and General employees park for the day in Heathcote, which adds to the problems.

Parking outside Chinthurst School, Mere Road

- Last year there were alterations to the waiting restrictions outside the school. These increased the yellow lines towards the traffic lights. However people are still reporting the parking as a problem.

Parking Station Approach Road

- Both sides of the road are used for drop off for the Nursery/ Mother and Toddlers groups run in the Church Halls every weekday morning. Station Approach Road has waiting restrictions that start at a time to discourage commuters parking. The restrictions end at 9.30am which means that parents dropping off at the nursery are at risk because starts at 9.00am-9.15am as parents drop off pre-work.

Shelvers Way for Legal & General

- Respondents suggest that the staff of Legal and General are only allowed to drive in to the company on 4 days per week. The other day they park elsewhere and walk or are picked up by colleagues. Residents identify this as happening at the A217 end of Shelvers Way and Tadworth Street.

■ Actions

- Surrey County Council Parking Implementation Team are putting Tadworth forward for annual review for the development of a whole area parking policy
- Yellow lines outside Farm Fencing are no longer current - agreed removal by RBBC
- Meet with local businesses to look at where traders and their staff park and identify alternatives for Shelvers Hill traders
- Investigate maximising the use of the parking bays near Tadworth Station for shoppers

- The Council to investigate a land to swap with Banstead Commons Conservators to regularise the parking area on common land outside the Village Hall
- Investigate with the owners of Corner Farm Close if we could put up a Car Park sign
- Increase enforcement
- Consider a loading bay in Station Approach

■ **Lead/Responsible Agency:**

- Surrey County Council (SCC)
- Reigate & Banstead Borough Council
- Surrey Police
- Corner Farm Close Management Company
- Banstead Commons Conservators

■ **Resources:**

- Actions in current programme of works
- Officer time

■ **Timescale:**

- Short to medium term

■ **Outcome Measuring/Reporting:**

- Increased understanding of the options available within the community

■ **Local Community : What you can do**

- Park with consideration and walk when your journey allows



VIBRANT COMMUNITIES

Thriving Local Businesses

Tadworth has over sixty businesses, not including those increasing number of people who work from home. Many of these businesses provide local employment and add to the amenity of the village. A large number are long established. Many respondents commented on how much they valued the broad range of shops and local services. The area is well provided with services including schools, nurseries, banks, post office and local health & care service providers and practitioners.

The businesses are grouped in four main areas of the village, but in total the whole provides a complimentary range of retail outlets. Some respondents suggest that this provision was part of their reason for moving to the area. The retail offer also draws shoppers from surrounding towns and villages. This creates a potential tension with customers requiring more parking spaces than are often available and shops and services often needing to have more than just local customers to prosper. Changes in the mix of shops are regarded as both an opportunity and a challenge by traders and residents.

■ Background

- Businesses report that they appreciate the support of their customers
- Traders are regarded as an integral part of the community
- CCTV is in place by the shops but has not stopped low level anti-social behaviour which is a concern for traders
- The derelict condition of some of the station buildings is reported as detracting from the appearance of the Village



■ Actions

- Set up a Business Breakfast for Tadworth to work with local businesses
- Work with Network Rail on improving the maintenance of the station building
- Investigate parking at the parades
- Review CCTV effectiveness

■ Lead/Responsible Agency:

- Reigate & Banstead Borough Council
- Surrey Police
- Network Rail

■ Resources:

- Officer time

- **Timescale:**
 - Short term and on-going
- **Outcome Measuring/Reporting:**
 - Business breakfast is set up and working to resolve the issues identified locally
 - Increased understanding of the potential use of CCTV
- **Local Community : What you can do**
 - Support your local businesses



Residents and businesses report longstanding low level anti-social behaviour and crime. People suggest that they would value a more visible Police presence in the area to reduce high levels of fear of crime.

Residents identify hot spots for the village, including the alleyways running behind residential properties, the railway station and the area around it, including the churches and Cross Road shops and the Shelve Hill parade.

A wide range of behaviour is considered anti-social from the more obvious issues of cars being scratched and wing mirrors being snapped off, to fireworks being let off in the early hours of the morning.



■ Background

Police Citizen Focus

- People are concerned that there is no visible Policing or Community Wardens on the streets

Anti-social behaviour

- Residents report that it is people walking along the footpaths and roads late at night who are responsible for noise and anti-social behaviour. Both sides of the Village report similar issues which may be related to the lack of evening off-sales and Public Houses in some surrounding areas, drawing people to the Village
- People report concern about young people congregating locally sometimes drinking. People and younger children feel intimidated
- Retail businesses report problems, including shoplifting, graffiti, damage to property and people urinating in shop doorways and side passageways
- In the summer there are joy riders using scooters or mopeds in Shelve Hill, Veron Walk, Ashurst Road, Kingswood Road and Fleetwood Close and sometimes on the common
- People feel intimidated by noisy and threatening dogs
- Fare dodging between local stations has also been identified
- Fireworks late at night, people burning garden waste, adults cycling on the pavements

■ Actions

- Use Business Breakfast to share data and improve understanding

- Consider identifying community toilets
- Meet with Network Rail to address the issues raised
- Meet with Police to address public perceptions
- Upgrade facilities in surrounding area to provide more local activities
- Gain understanding of crime levels in Shelveys Way shopping parade
- Provide more facilities for young people
- Promote understanding of the CCTV system capabilities

■ **Lead/Responsible Agency:**

- Surrey County Council (SCC)
- Reigate & Banstead Borough Council
- Police

■ **Resources:**

- Potential spend on diversionary activities
- Officer time

■ **Timescale:**

- Short to medium term

■ **Outcome Measuring/Reporting:**

- Reduction in fear of crime and increase in satisfaction with the perceived level of Policing

■ **Local Community : What you can do**

- Attend Neighbourhood Panel meetings which are held regularly in your area. Find dates on www.surrey.police.uk
- Join Neighbourhood Watch: www.neighbourhoodwatch.net
- Look out for Police Street Surgeries by the Cross Road shop

Businesses and residents report that they are concerned about maintaining and upgrading the appearance of the Village. Currently there is no clear shared agreement about which features are important and even which areas to focus on. People appreciate the floral decorations in the summer.

Many respondents are concerned about the condition of the station buildings, which many regarded as a focal point. Currently the central area of the buildings are vandalised and windows are boarded up. Both Shelve Hill shopping parade and the High Street shops have been upgraded recently under the Borough Council's Village Enhancements Scheme. Roads and pavements have been repaired or resurfaced and street furniture replaced under the programme.

The 18th century Tadworth Post mill sited on the edge of the village is unused currently and has been designated as in need of repair. Local conservationists have worked with the Council to gain funding to undertake works.

It is suggested that the Village does not promote itself enough, particularly at the Shelve Hill end of the village with requests for flowers and signs.

■ Background

There are:

- At least three separate shopping areas
- Variety of styles and designs of premises and accommodation
- Pubs, restaurants and some village halls are located on the edge of the Village
- People want to include common land into village area to emphasise the importance of open space



■ Actions

The provision of:

- Village name signs
- Street furniture or unifying style for the different areas. Something that is Tadworth. Street art - a history of the area
- Work with the owners of the station buildings to improve their appearance
- New notice boards
- Action taken to ensure repair of the Post Mill

- Village in Bloom? (Horticultural Society) Unified style for planters etc. Sponsorship of flowerbeds. Replanting of street trees

Work with local schools and uniformed youth groups

- **Lead/Responsible Agency:**
 - Surrey County Council (SCC)
 - Reigate & Banstead Borough Council
- **Resources:**
 - Potential spends on furniture and equipment
 - Sponsorship from local businesses
 - Village fund raising?
 - Mill owner
- **Timescale:**
 - Short term
- **Outcome Measuring/Reporting:** ● Improvements to Village appearance
- **Local Community : What you can do**
 - Become involved in improving the area through the 'Love Where You Live' initiative run by Reigate & Banstead Borough Council. Details are available at www.reigate-banstead.gov.uk



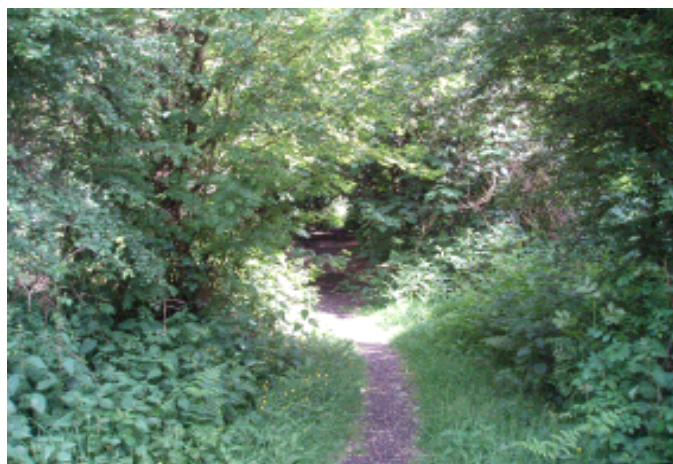
YOUR ENVIRONMENT

Increase in new developments/new builds

Many residents report that the building of new homes in the area is a key issue.

Some people are concerned about the loss of land, be it residential gardens or Green Belt fields because they are an amenity in its own right and for some because of the habitat it provides for wildlife.

Others are concerned about the demolition of larger homes to build an increased number of properties on these sites. Several people value the character of the original buildings and others are concerned about the increased density of occupation in the area. Some people report that they see the loss of the demolished building as altering the character of the village but there is currently no agreed understanding of what that character is.



Many people report that irrespective of site and type of accommodation, there is too much development in the village with the increase in resident numbers putting more pressure on local services.

Residents also report concern about the noise and dirt that they associate with building sites, which may be issues for neighbouring properties over a considerable period.

Some residents report dissatisfaction with both the long term government and regional development plans for the area and more specific decisions on site development.

Respondents are also concerned about the lack of affordable homes locally.

■ Background

The planning system's basic objectives and development levels are set nationally and regionally through the South East Plan. This results in local policies and proposals for building development and land use that have to reflect the district's allocation for new house building.

- Thereafter every Planning Authority is responsible for setting out its policies and proposals for building development and land use in their area.
- The existing Borough Local Plan guides and informs day to day decisions as to whether or not planning permission should be granted, under the system known as Development Management. This Local Plan will be of interest to everyone concerned with development in the Borough and is available on Reigate and Banstead Borough Council's website (www.reigate-banstead.gov.uk), the Council's Help Shops, libraries or the Town Hall. Copies can also be purchased at the Town Hall.
- Under recent planning legislation, the Borough Local Plan has to be replaced by a Local Development Framework (LDF). Preparation of the Core Strategy which will replace the policies in the Local Plan is in hand. There have been opportunities for the public to get

involved with consultation, via the Council website, regular newsletters and public notices in newspapers.

- Through the development of the LDF, Reigate and Banstead Borough Council are working in partnership with service providers to understand future development plans around all services. A strategic approach is being developed to protect the existing character in areas in the Borough which are sensitive to change. Development is therefore directed to areas which have infrastructure, facilities and services which can support further development and enable regeneration.
- Tadworth is not an area where large scale development will be directed and it is surrounded by countryside protected by the Green Belt. However, national planning policy sets a high requirement for housing in the South East of England and dictates better use of land that is already developed. The Tadworth area is included in this area, which means that small scale building developments such as houses and flats on 'infill sites' in already developed areas will continue to take place. Therefore, if local landowners choose to sell areas of their land to developers who in turn apply for planning permission to build new housing on that land, the application in principle fits in with national planning policy. However, it is for the Borough Plan and subsequently the LDF to set down the detailed criteria for assessing the acceptability of such planning applications. Each application will need to be considered individually within this national and local context.

Comments included:

Using spare land inappropriately

- Using gardens which loses wildlife resource
- Excessive construction activity for a small area
- High density of homes per site and area
- Loss of Green Belt
- Infill

Demolishing homes

- Demolition of houses to build flats
- Big homes demolished to provide medium size homes

Too much development

- Too much older people's accommodation
- Too many executive homes
- Too many people
- Too many houses
- Too many flats

Overstretching resources

- Overstretch local services and resources, doctors, schools, parking spaces

Loosing Character and Visual amenity

- Losing village character
- Ugly developments (loss of visual amenity)
- Spoiling character of the area

Planning

- Predatory developers looking for sites
- Poor planning, lack of foresight, poor planning decisions

- Council needs to restrict developments
- Wrongly located nursing homes
- Lack of affordable homes

- **Lead/Responsible Agency:**
 - South East Partnership Board
 - Reigate & Banstead Borough Council
- **Resources:**
 - Officer time
- **Timescale:**
 - On-going
- **Outcome Measuring/Reporting:**
 - Continued engagement and consultation

■ **Local Community : What you can do**

- You can find out more information on planning policy by looking at current and old planning applications and make comments on-line on the Council's website: www.reigate-banstead.gov.uk
- Contact Tadworth and Walton Residents' Association

Local people report being interested in and concerned about the environment and environmental issues. Valuing particularly the area they live in and the countryside, downs and common land adjacent to the village.

Many people want to increase the amount of household waste that it is possible to recycle from the kerbside, with requests for the opportunity to recycle plastic and glass and to have easy access to facilities for other materials. The new garden waste facility is popular. Businesses would like to find ways to recycle more. Business waste is currently mixed and there are concerns that it is not disaggregated.

People enjoy the peaceful nature of the area and are concerned about increasing traffic and aircraft noise, particularly at weekends.



Many residents report the friendliness of their neighbours but several suggest that the community is fragmented and that there is nothing that brings the community together now. People work together in smaller groups as there are several village based organisations with a charitable objective. Some respondents believe that this is linked to the lack of a Village Hall or Community Centre.

■ Background

- There is much open land in the area around Tadworth village but it is managed by Banstead Commons Conservators so there are statutory restrictions on what can be done with this common land
- There is disused RBBC owned land which might be suitable for use for a community project. Though the Council might be unwilling to take on a new commitment with additional cost implications
- A community owned resource/activity might bring the young and old of the community together
- Recycling is a key issue for the Borough Council and the landfill taxes charged give good financial reasons to Reduce, Reuse, Recycle
- Local schools promote environmental issues. The Beacon School has recently achieved a Golden Litter award. Tadworth School would like to update their environmental area

■ Actions

- The Borough Council are developing a Recycling Blueprint which sets out how the Recycling Services will be extended.

- A business (commercial) recycling pilot has been run by the Borough Council. A new chargeable recycling service is now available for all local businesses is available for mixed paper and cardboard. The service is 20% cheaper than the cost of the Council's commercial refuse service.
- It is hoped to be responsive to local business needs and offer additional materials for businesses to recycle in the future. Report back to businesses via the Tadworth Business Breakfast
- For more information businesses can contact RBBC Help Line or website
- Investigate the possibility of launching Villages in Bloom
- Help update the environmental area at Tadworth School
- Countryside Rangers to help young people understand the locality more

- **Lead/Responsible Agency:**
 - Surrey County Council (SCC)
 - Reigate & Banstead Borough Council

- **Resources:**
 - Officer time
 - Pfizer Community Fund

- **Timescale:**
 - Short term

- **Outcome Measuring/Reporting:**

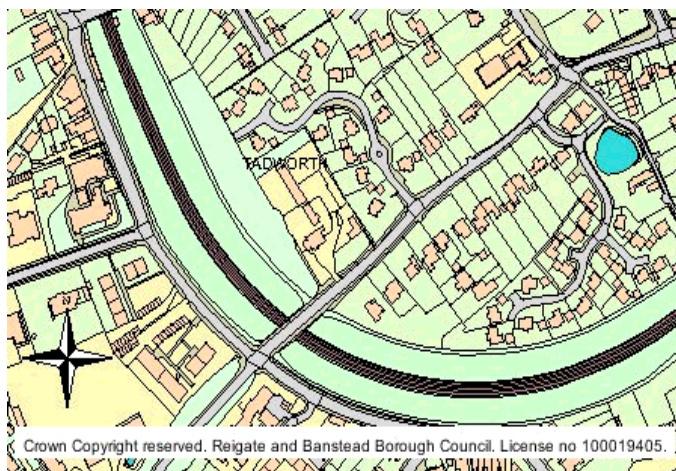
- **Local Community : What you can do**

- Make use of the recycling services that are offered
- Continue to let us know what you would like to have recycled
- Come along to the Tadworth Village Forum
- Reduce, Reuse, Recycle



Many respondents are concerned about the lack of facilities for younger people, which some residents link with the low level but persistent anti-social behaviour in the village. Business representatives identified the lack of youth facilities as one of the major issues they would like addressed first by this Plan.

Respondents say several organisations have tried to run youth clubs and/or summer youth events in the village without success, as insufficient young people have attended. Currently no young people from Tadworth attend the SCC Banstead youth club. It is suggested that what young people are looking for is somewhere to meet in a less formal setting.



Other respondents consider that it is younger children that would benefit by having an area within the village providing play facilities. It is reported that Tadworth children currently have to travel to Merland Rise or to Howard Close to use the play facilities.

■ Background

- There is a gap in the geographical area distribution of playgrounds in the Borough in the Tadworth area

■ Actions

- Investigate village land that may be usable
- Undertake further research with young people
- Fund raise for a play area if land is available
- Upgrade neighbouring area youth facilities
- Promote local membership of the Reigate and Banstead Youth Council



■ Lead/Responsible Agency:

- Surrey County Council (SCC)
- Reigate & Banstead Borough Council

■ Resources:

- £10,000 for potential development of area

■ Timescale:

- Short to medium term

■ Outcome Measuring/Reporting:

- Options considered and reported back to community & partners

■ **Local Community : What you can do**

- Get involved in providing facilities for young people
- Join the Reigate and Banstead Youth Council

Transport links are of interest and concern to villagers being well represented in feedback as both the best and worse things about the village for residents, commuters and businesses.

Much of Tadworth village might be seen as having grown up around the once newly developing railway. Consequently the station is centrally located with shops, churches and homes radiating out from this centre.

Many residents value the public transport links and quote them as one of their key reasons for living in the areas. However there is no agreement about the adequacy of the bus and train routes that serve the Village. The way people report this appears dependant on where residents live and their particular needs. Tadworth also has an older than average population, many of whom now use public transport, perhaps encouraged by the provision of free bus passes for the over 60 year olds.



■ Background

- Many people commute to work in London by train and the services provided reflect the needs of these, the majority of commuters
- The station is not staffed outside the morning peak period and has provided an unregulated meeting place for young people during the evening which discourages some travellers
- Many residents report that the bus services do not go to the destinations they require at the times they want. Quoting particularly the lack of Sunday and evening provision, and the infrequency of the 420 and 460. Some areas of the village are better provided for than others
- Some health care providers report that staff experience difficulties getting to and from work on weekends and bank holiday shifts
- Currently the main bus services are subsidised by Surrey County Council because there are no operators who are prepared to provide the service without subsidy
- Residents report that the bus stops do not have adequate seating
- School children report that the school buses are often late getting them to school
- Traders report that customers travel by train from surrounding villages to use the shops
- Some residents would like a direct bus service to Sutton via the A217

■ Actions

- Represent Residents and Businesses opinions to Stakeholders and Transport Planners
- Improve bus stops with seating and investigate provision of bus shelters
- Discuss anti-social behaviour with the Transport Police
- Investigate use of cycle racks at the station
- Support Public Transport by being a member of East Surrey Rural Transport Partnership

■ Lead/Responsible Agency:

- Network Rail
- Surrey County Council (SCC)
- Reigate & Banstead Borough Council

■ Resources:

- Councillors awards for seating
- Pfizer Community Fund

■ Timescale:

- Short term

■ Outcome Measuring/Reporting:

- Improved seating provided - information provided to Surrey County Council

■ Local Community : What you can do

- Make use of your Public Transport Services to help secure their future
- www.nationalrail.co.uk
- www.traveline.org.uk/index.htm
- www.surreycc.gov.uk Roads and Transport
- www.buses4u.co.uk



This is a period of major change in the way health services are delivered both nationally and locally. Residents, Borough and County Councils and local Health Care organisations are aware of and involved in the consultation supporting the development of new provision.

People are concerned about the possible decline in services which might be heralded by the loss of or major changes to the role of local hospitals. This is a longstanding issue. Currently discussions and consultation continue but changes to the potential budgets available may alter the range of possible options.

Much of what is proposed moves care closer to home for more routine treatments. It is planned that specialist care will continue to be provided in centres which have the expertise to deal with more complex procedures and conditions. Much of the debate is around what should be regarded as unusual and which hospital can and will take on these tasks. Adding to the complexity are new ideas of patient choice which will ask patients to make decisions between different health care providers. Locally it is reported that there has been significant switch of patients care from private providers to NHS provision.



Residents report suspicion that the major factor prompting the current work is to reduce spending on health and so local people have been very engaged in making their views about service delivery heard.

■ Actions

- Borough Council continued membership of Mid Surrey Inter-authority Health Partnership
- Continued engagement in health provider consultations. Currently Surrey Primary Care Trust now renamed as NHS Surrey. Surrey and Borders Partnership NHS Foundation Trust. Epsom and St Helier NHS Trust.
- Champion public involvement in the consultation process

■ Lead/Responsible Agency:

- NHS Surrey (formally Surrey PCT)
- Epsom and St Helier NHS Trust
- Surrey and Borders NHS Trust

■ Resources:

- Officer time

■ Timescale:

- Report back short term - on-going

- **Outcome Measuring/Reporting:** ● Continued input into the consultation process and feedback to the community

- **Local Community : What you can do**
 - Visit NHS Surrey website to find out more about current changes. www.surreyhealth.nhs.uk
 - Be involved in local consultations

Feedback shows that education is considered to be an issue of real importance in the LCAP area, with residents reporting having moved to the area to allow their children to access the good educational facilities available locally. People consider there is a good mix of public and private schools at primary level but parents report having to travel to find suitable secondary provision. The main local secondary school has undergone significant changes recently which are directed at addressing these concerns. The school is changing and recent published official reports suggest that there will be continuing improvement. This is already reflected in an increase in admissions and more children progressing from local primary schools.



■ Background

- There is a newly appointed Head Teacher at the local secondary school and the recent Ofsted inspection reported a marked improvement in management and leadership and pupils' results
- Some local primary schools feel that under the funding methodology they do not receive enough funding to meet the needs of the school or the children
- There is also concern that the current financial climate is likely to result in a movement of pupils from the private sector schools to state schools, increasing the pressure on resources
- Local schools are unable to offer the full national extended schools curriculum allowing families access to pre and post school provision, including breakfast clubs

■ Actions

- Pass on parents' feedback to Surrey County Council and local schools
- Extended schools provision supported through the North Downs Federation
- Help direct residents to new information about the local educational provision

■ Lead/Responsible Agency:

- Surrey County Council (SCC)
- Private schooling providers

■ Resources:

- Officer time

■ Timescale:

- On-going

■ Outcome Measuring/Reporting:

■ **Local Community : What you can do**

Find out about your local schools:

- www.the-beacon-school.org
- www.chinthurstschool.co.uk
- www.tadworthps.surrey.sch.uk

If you would like to discuss anything contained within this Plan in more detail, please contact:

Your local Ward Councillors for Tadworth and Walton

Councillor Rachel Turner	01737 812565	Cllr.Turner@reigate-banstead.gov.uk
Councillor Richard Bennett	01737 813760	Cllr.Bennett@reigate-banstead.gov.uk
Councillor Victor Broad	01737 813820	Cllr.Broad@reigate-banstead.gov.uk
Surrey County Councillor Michael Gosling	01737 823897	michael.gosling@surreycc.gov.uk

Alternatively, contact the
Community Liaison Team at Reigate & Banstead on 01737 276000
or email community.liaison@reigate-banstead.gov.uk.

Thanks to:

All the residents who gave their valuable time to be consulted and put forward their views;
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The Members of the Tadworth and Walton Residents Association Committee;
The Village Businesses, Public Houses and Traders;
Local Churches and Church groups;
Tadworth 1st Sea Scouts Group;
The Head Teachers at Tadworth Primary, Chinthurst School and The Beacon School;
Tadworth Primary School Council;
Melanie Heaver and Pfizer;
Surrey Police;
Surrey County Council Highways, Parking and Youth Development Service;
Southern and Network Rail;
North Downs Federation;
and all other Tadworth organisations and individuals who have contributed.